



Website Rebuild

Metro Wastewater JPA

February 5, 2026

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Introduction

- Current Vendor / Referrals
- Review
- Findings
- Recommendation
- Contract
- Requested Action
- Questions

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Current Vendor and Referrals

- Current Vendor – No longer able to provide service though stated differently via email. Additionally, we have had issues with the service.
- Requested Referrals
 - Board Member – Otay Water District – Mark Robak
 - IT Director - City of El Cajon – Sara Diaz
 - Current Vendors

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Vendor Review

- Review
 - Services provided and cost
 - Websites built and providing current service
 - Customer Service response
- Additional Review
 - Director Purvis

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Findings - Overview

Vendor	EVOGOV	IONBLADE	STREAMLINE
Product Range	Very Good	Very Good	Very Good
Price Competitiveness Website Rebuild	Satisfactory	Very Good	Excellent
Price Competitiveness Hosting	Very Good	Very Good	Good
Customer Service	Excellent	Outstanding	Excellent

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Findings – Cost Comparison

Website Design, Content Migration, Training and Annual Hosting					
Cost	EVO GOV	Ion Blade	Compliance	Streamline Community	Operations
One-Time Costs	\$ 7,200	\$ 5,000	\$ 1,500		
Monthly Hosting	\$ 200	\$ 368	\$ 350	\$ 500	\$ 800
Cost with CSDA Membership			\$ 244	\$ 350	\$ 560
CSDA Membership Cost			\$ 151	\$ 151	\$ 151
Total Cost per month			\$ 395	\$ 501	\$ 711
		note: \$218			
Annual Costs (monthly is above)	\$ 2,400	\$ 4,414	\$ 4,200	\$ 6,000	\$ 9,600
TOTAL (with no monthly membership)	\$ 9,600	\$ 9,414	\$ 5,700	\$ 7,500	\$ 11,100
note: without Managed Support		\$ 2,616			

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Recommendation

- IonBlade
 - WordPress
 - Industry Standard
 - Highly Flexible
 - Extensive plugin ecosystem
 - Hosting and managed support available
 - Comparison
 - Non-proprietary
 - Most flexible
 - Exceptional customer service
 - Competitive pricing

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IonBlade Contract

- Contract
 - Hosting Package
 - Managed Support
 - Website Rebuild
 - Domain Transfer/Registration
 - SSL Encryption
 - Security and Backups
- Budget
 - 2026 Budget includes \$20,000 in Communications
 - No budget adjustment needed

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IonBlade Contract

- Contract Terms
 - One-time Cost
 - Website Rebuild \$5,000
 - Annual Hosting
 - Options:
 - \$4,414 includes managed support
 - \$2,616 without managed support
 - One year contract with the option to renew for an additional year

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Requested Action

- Approve contract with IonBlade in the amount not to exceed \$9,413.99
- Option to approve contract for a second year in an amount not to exceed \$4,413.99
- Approved by the Finance Committee on December 9, 2025

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Questions