



# Website Rebuild

Metro Wastewater JPA

February 5, 2026

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## Introduction

- Current Vendor / Referrals
- Review
- Findings
- Recommendation
- Contract
- Requested Action
- Questions

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## Current Vendor and Referrals

- Current Vendor – No longer able to provide service though stated differently via email. Additionally, we have had issues with the service.
- Requested Referrals
  - Board Member – Otay Water District – Mark Robak
  - IT Director - City of El Cajon – Sara Diaz
  - Current Vendors

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## Vendor Review

- Review
  - Services provided and cost
  - Websites built and providing current service
  - Customer Service response
- Additional Review
  - Director Purvis

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# Findings - Overview

Vendor	EVO GOV	IONBLADE	STREAMLINE
Product Range	Very Good	Very Good	Very Good
Price Competitiveness Website Rebuild	Satisfactory	Very Good	Excellent
Price Competitiveness Hosting	Very Good	Very Good	Good
Customer Service	Excellent	Outstanding	Excellent

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# Findings – Cost Comparison

Cost	Website Design, Content Migration, Training and Annual Hosting							
	EVO GOV		Ion Blade		Streamline			
	Compliance	Community	Operations					
One-Time Costs	\$ 7,200	\$ 5,000	\$ 1,500					
Monthly Hosting	\$ 200	\$ 368	\$ 350	\$ 500	\$ 800			
Cost with CSDA Membership			\$ 244	\$ 350	\$ 560			
CSDA Membership Cost			\$ 151	\$ 151	\$ 151			
Total Cost per month			\$ 395	\$ 501	\$ 711			
	note: \$218							
Annual Costs (monthly is above)	\$ 2,400	\$ 4,414	\$ 4,200	\$ 6,000	\$ 9,600			
<b>TOTAL (with no monthly membership)</b>	<b>\$ 9,600</b>	<b>\$ 9,414</b>	<b>\$ 5,700</b>	<b>\$ 7,500</b>	<b>\$ 11,100</b>			
note: without Managed Support		\$ 2,616						

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# Recommendation

- IonBlade
  - WordPress
    - Industry Standard
    - Highly Flexible
  - Extensive plugin ecosystem
  - Hosting and managed support available
  - Comparison
    - Non-proprietary
    - Most flexible
    - Exceptional customer service
    - Competitive pricing

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# IonBlade Contract

- Contract
  - Hosting Package
  - Managed Support
  - Website Rebuild
  - Domain Transfer/Registration
  - SSL Encryption
  - Security and Backups
- Budget
  - 2026 Budget includes \$20,000 in Communications
  - No budget adjustment needed

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# IonBlade Contract

- Contract Terms
  - One-time Cost
    - Website Rebuild \$5,000
    - Annual Hosting
      - Options:
        - \$4,414 includes managed support
        - \$2,616 without managed support
  - One year contract with the option to renew for an additional year

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# Requested Action

- Approve contract with IonBlade in the amount not to exceed \$9,413.99
- Option to approve contract for a second year in an amount not to exceed \$4,413.99
- Approved by the Finance Committee on December 9, 2025

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# Questions